TITLE II · PLANNING TOOL

Promet Source

Sample ADA Title II Compliance Plan for 2027

A working-back schedule for state and local governments serving 50,000 or more people. Adjust the windows to your agency's procurement and approval timelines.

April 26, 2027
State and local governments serving 50,000 or more people

April 26, 2028
Entities serving fewer than 50,000 people and all special district governments

WCAG 2.1 AA
The technical standard for websites, mobile apps, and documents

Three questions to answer first

1. Which content carries the most risk?
Payments, permits, applications, agendas, and emergency information come first. Retire or archive what no one uses.

2. Who fixes it?
Split code fixes (templates and components) from content fixes (what editors publish), and check vendor contracts.

3. How does it stay compliant?
Editor training, a shared pre-publish checklist, and scheduled monitoring after launch.

Sample schedule

Window	Focus	What you have at the end
November to December 2026	Audit the services residents use most with manual and automated testing, and list the content vendors provide on your behalf	A prioritized issue list, split into code fixes and content fixes
January 2027	Confirm budget, contract any outside remediation help, and name an owner for each group of fixes	A signed scope and a named owner for every fix
February to March 2027	Remediate templates and high-risk pages and documents, and train editors on a shared pre-publish checklist	Fixed templates, remediated priority content, and trained editors
April 2027	Retest with manual and automated checks, document the results, and schedule ongoing monitoring	A test record and a monitoring plan for after April 26

Dates: U.S. Department of Justice, 91 FR 20902 (April 20, 2026). Sample schedule prepared by Ashley Burns, CPACC, Promet Source, for planning purposes. This is general information, not legal advice; talk with your agency's counsel about how the rule applies to you.

Map your path to April 26, 2027 with a certified specialist.

Book a 15-minute strategy session