Promet source

Support & Maintenance

At Promet Source, it is our duty to keep your website up-to-date with Drupal support & maintenance. Creating and improving the functionality of your website is one of our core services and one of our core values. Through our Drupal Managed Services support plans we guarantee continuous upgrades, constant security updates, 24x7 monitoring, 24x7 response times, development level support needs and open communication.

On-Boarding

- Site Audit
- Drupal Core Updates
- Platform Upgrade
- Site Committed to Git
- Strategy to Resolve Technical Debt

Features

- 24X7x365 Response Time
- 24x7 Access to Technical Experts
- 24x7 Server Support
- Dev-Staging-Prod Workflows on Your Environment
- Training Sessions
- Proactive Checklists for Performance, Security and SEO
- Regular Site Reviews to Correct Vulnerabilities

Benefits

- Proactive security & maintenance updates
- Adherence to best development practices
- Work with your hosting provider
- Application performance monitoring & consultation
- Strategic solutions beyond recommendations: Development at your service
- Migration planning

Support When You Need It

Promet Source helps our clients resolve issues around the clock with 24x7x365 Drupal Support provided by technical experts. We provide flexible support plans that fit with the way you work. Our Drupal Support can provide your organization complete peace of mind that your site and application will run optimally. Whether you are launching your first site or want to optimize the performance of your existing site, Promet Source has support plans that will help you. With expert support personnel around the globe, we proactively address risk, identify technical debt and protect your environment. Your customers expect a top-performing site; Promet Source will ensure you give it to them.

About

Founded in 2003, Promet Source is a leading interactive development agency that implements open source tools (specifically Drupal) to deliver high-value web and mobile application development & support. Promet offers a turn-key solution delivered by experts in the field: Sprint 0 planning (Agile concept development), design, architecture, development and deployment. After deployment, Promet provides ongoing support & maintenance. Our team has deep technical expertise and are recognized as leaders within the Drupal community. Promet serves clients globally across multiple industries-specializing in government, higher education, non-profits, start-ups, healthcare and professional services.